UNIVERSITY LIBRARIES ACTION PLAN: 2018– 2019

Advancing University Research

Goal 1

Provide scholarly collections and services needed for cross-disciplinary research by undergraduate, graduate, and faculty researchers.

Objective 2

Promote awareness of University priorities and strategic directions, including expansion of services for STEM fields by developing a multi-campus service approach.

Action	Timeline	Deliverable	Penn State Strategic Area
Develop sister program with Global Programs	7/2018 - 6/2019	* List of collaborative activities and goals * Assessment plan	Enhancing Global Engagement
Promote diversity in coding	7/2018 - 6/2019	* Workshops and Events * Activities based on recommendation of graduate assistant and Bednar intern	Engaging our Students Fostering and Embracing a Diverse World Transforming Education

Goal 2

Maximize the array of research materials available to the Penn State community by broadening the concept of what constitutes "collecting" and by promoting new forms of scholarly communication.

Objective 2

Work toward coordination of collection strengths with peer institutions to create a sustainable set of information resources for the country.

Action	Timeline	Deliverable	Penn State Strategic Area
Investigate a shared collection vision for CCL's	7/2018 - 6/2019	* Review of options related to implementation of a shared collection approval plan for the CCL's * Recommendation for collection storage and retrieval at the CCL's	Transforming Education
Promote "Penn State Open" through targeted outreach activities in support of open publishing, open access, open data, open educational resources, and open source	2/2018 - 01/2019	* Recommendations for tangible supporting materials for train the trainer * Communication plan with subject liaisons and campus librarians * Outcome goals for subject liaisons and campus librarians * OA Week plan	Transforming Education Advance the Frontiers of Knowledge

Discovery, Access, and Preservation

Goal 1

Simplify finding and access to collections and other information sources.

Objective 1

Describe and digitize unique collections and at-risk formats such as audio and video.

Action	Timeline	Deliverable	Penn State Strategic Area
Implement the expansion of the *faculty office* delivery of library materials program *where appropriate*	8/2018 - 1/2019	* Implementation of accepted recommendations of 2016-17 Action Item team * Implementation of assessment plan	Organizational Processes

Objective 2

Improve user experience on all devices, with special attention to those with disabilities.

Action	Timeline	Deliverable	Penn State Strategic Area
Partner with offices of disability services and accessibility to redesign and optimize services	7/2018 - 1/2019	* Revised service and staffing plan for disability services in libraries at UP and CCLs in partnership with TLT and campus services * Recommendations for tools that can be provided ubiquitously on lab computers * Promotion plan * Assessment plan	Embracing a Diverse World Infrastructure and Support Transforming Education

Goal 2

Improve access for future generations through stewardship of collections and resources.

Objective 1

Develop and implement a program of preservation and curation of digital resources.

Action	Timeline	Deliverable	Penn State Strategic Area
Implement conservation lab	7/2017 - 6/2018	* Implementation of accepted recommendations of 2016-17 Action Item team * Implementation of assessment plan	Infrastructure and Support
Develop a library data warehouse	7/2017 - 6/2018	* Data inventory and recommendation for inclusion * Review of related UL data policies and procedures * Plan for infrastructure needed to store library data and share with other data users at Penn State and publicly share reports or selected data * Sustainability plan	Organizational Processes

Objective 2

Coordinate collection development, preservation, and management to support an increasingly decentralized collection.

Action	Timeline	Deliverable	Penn State Strategic Area
Review allocation process and make recommendations *continuation of Develop a comprehensive collections strategic plan*	1/2016 - **6/2019**	* Review of allocations process for simplification and up-to-date alignment with community strengths and needs * Revision of collection development reporting process * Assessment of floating collection development and recommendations	Organizational Processes
Develop intuitive processes for acquiring and making accessible digital objects from collection development activities	6/2018 - 10/2018	* Processes for digital collection development through acquisitions * Recommended access mechanisms * List of resources needed * Recommended questions to consider during collection development	Organizational Processes Infrastructure and Support

Teaching and Learning

Goal 1

Expand our role as a partner in online and resident education to support engaged, critical, and informed learners.

Objective 1

Strengthen partnerships with teaching faculty, instructional designers, and others to integrate library instruction and critical thinking competencies into the curriculum.

Action	Timeline	Deliverable	Penn State Strategic Area
Implement plan to integrate information literacy into newly revised general education	7/2017 - **6/2019**	* Implementation of accepted recommendations of 2016-17 Action Item team * Implementation of assessment plan	Transforming Education
Pilot the integration of Credo information literacy modules into teaching and learning program	7/2017 - **1/2019**	* Implementation of accepted recommendations of 2016-17 Action Item team * Implementation of assessment plan * Plan for sustained partnership with Credo	Transforming Education
Partner with Invent Penn State by participating in the entrepreneurial programming and ecosystem	7/2017 - **6/2019**	* Implementation of accepted recommendations of 2016-17 Action Item team * Develop assessment plan	Driving Digital Innovation

Objective 1 (continued)

Strengthen partnerships with teaching faculty, instructional designers, and others to integrate library instruction and critical thinking competencies into the curriculum.

Action	Timeline	Deliverable	Penn State Strategic Area
Develop a plan for resources and services that supplement other University financial education efforts	7/2018-6/2019	* Will take a holistic view of financial literacy to encompass connections to health literacy, information literacy, student engagement, and entrepreneurship. * Complete OER in development (such as DIY budgeting website and digital badges) and explore curation of additional OER content. * Expand and promote collections through book displays and workshops. * Expand offerings to Alumni Library. * Develop assessment plan. * Develop a plan for sustaining financial literacy programs and services.	Transforming Education Engaging our Students
Extended embedded librarianship program with World Campus	7/2018-6/2019	* Formalize process for contributing to the information literacy repository in Canvas * Create recognition of the group for others internal and external to the library * Explore and develop solutions to issues with creating media and other content for the courses without relying on the colleges to make our media accessible for us * Conduct curriculum mapping similar to what the General Education group has done and identify areas for growth * Understand the perspectives of people who have positive, neutral, and negative reservations towards this type of librarianship in order to increase the effectiveness of our communication * Invite an external speaker with the help of the invited speakers committee and plan a day for embedded librarians and faculty to come together and work on their courses * Standardize out individual assessments and semester reports and contribute to the instruction steering committee	Transforming Education Engaging our Students

Goal 2

Develop active and immersive learning environments that support and facilitate learning in all disciplines.

Objective 1

Explore emerging educational technologies to enhance learning.

Action	Timeline	Deliverable	Penn State Strategic Area
Implement plan to advance the Penn State OER initiative work	11/2017 - **6/2019**	* Implementation of accepted recommendations of 2016-17 Action Item team * Implementation of assessment plan	Transforming Education
Assessment of new service plan for Pattee / Paterno	5/2107 - **1/2019**	* initiative assessment Plan * Provide recommendations based on assessment	Engaging Our Students
Optimize virtual reference services	7/2018 - 1/2019	* Assess widely used Ask A Librarian service * Define resources need to expand successful service and optimize support * Promote outcomes of the virtual reference and how it impacts Penn State reference services	Engaging Our Students Infrastructure and Support

Objective 2

Partner with academic departments to develop physical and virtual spaces related to curricular and research needs.

Action	Timeline	Deliverable	Penn State Strategic Area
Develop a priority plan for campus library facility projects	11/2017 - 8/2018	*Facilities plan for campus libraries	Transforming Education
Support construction in Pattee/Paterno complex in support of Libraries 2020	1/2016 - 6/2019	* Implementation of space plans for Phase 7 project. * Communication	Transforming Education
Expand digital signage opportunities and reach	7/2018 - 6/2019	* Develop plan for integration multi-lingual content and when appropriate; coordinate with Global Programs * Investigate implementation of digital signage at CCLs * Assess content strategy and usage for digital signs	Engaging Our Students
Design Immersive Lab and Services in Pattee Library for University-wide collaboration, including networking with Commonwealth Campuses	4/2018 - 1/2019	* Define equipment and technology needed * Work on layout with WTW and Libraries 2020 team * Create impact report for Provost Jones * Design marketing and development materials for fundraising * Coordinate with faculty team from across university	Driving Digital Innovation Engaging our Students
Investigate how libraries can partner with Sustainability Institute for libraries as a living lab	7/2018 - 6/2019	* Coordinate with Sustainability Institute on Research Priorities for Living Lab experiments * Create list of facilities and opportunities in spaces for living lab	Stewarding Our Planet's Resources