

Guide

to Services for Persons with Disabilities



PennState



PennState

Welcome to Penn State!

Whether you are just visiting our campuses or preparing to start your academic career, this guide contains information on the many resources and services available for individuals with disabilities. This brochure is designed to help you access academic and information technology support, recreation, sports and performing arts facilities, health resources, and many other specialized services.

At Penn State, we strive to ensure that our services are delivered equitably and efficiently with the goal of creating an environment of inclusion and empowerment. Please do not hesitate to contact any of the offices or departments listed throughout this brochure. Our staff welcomes all queries, and is ready to help you. In addition, the following two websites provide further information on services for individuals with disabilities. The first link includes resources for students, faculty and staff, and visitors with disabilities, and the second link focuses on students with temporary impairments:

equity.psu.edu/student-disability-resources

equity.psu.edu/student-disability-resources/student-information/ssti

Enjoy your time at Penn State, and let us know how we may assist you.

Marcus A. Whitehurst
Vice Provost for Educational Equity



Front cover: Service dog Arang spends several days a week assisting her owner in the Pattee Library and Paterno Library at the University Park campus. Photo: Nathan Valchar, University Libraries.

Back cover: The 2012 senior class gift added enhancements to the Nittany Lion Shrine on the University Park campus, including new lighting and ADA accessibility.

Contents

Student Disability Resources.....	3	Penn State Greater Allegheny.....	21
University Park Services for Students	5	Penn State Harrisburg.....	23
University Park Services for Faculty and Staff.....	10	Penn State Hazleton	23
Transportation and Parking at University Park.....	11	Penn State College of Medicine....	25
Visitors to Penn State.....	13	Penn State Law.....	26
Penn State Abington.....	13	Penn State Lehigh Valley	26
Penn State Altoona.....	14	Penn State Mont Alto	26
Penn State Beaver.....	15	Penn State New Kensington.....	27
Penn State Behrend (Erie).....	16	Penn State Schuylkill	28
Penn State Berks	17	Penn State Shenango	28
Penn State Brandywine	18	Penn State Wilkes-Barre.....	29
Penn State Dickinson Law	19	Penn State World Campus.....	30
Penn State DuBois.....	20	Penn State Worthington Scranton	31
Penn State Fayette	20	Penn State York.....	31
Penn State Great Valley.....	21	Resources	32
		Frequently Asked Questions.....	34

Office of Educational Equity / Student Disability Resources

Office of the Vice Provost for Educational Equity

314 Old Main, University Park, PA 16802

814-865-5906

equity.psu.edu

This office supports and evaluates diversity initiatives and serves as an advocate for a range of populations, including persons with disabilities.

Student Disability Resources

116 Boucke Building, University Park, PA 16802

814-863-1807 (V/TTY)

equity.psu.edu/student-disability-resources

Student Disability Resources promotes Penn State’s commitment to providing a welcoming, encouraging, and empowering environment for students with disabilities. Student Disability Resources assists students with disabilities in reaching their academic goals by ensuring equal access, full participation, and reasonable accommodations for their academic pursuits. Student Disability Resources is responsible for administering reasonable academic accommodations, coordinating support services, and promoting disability awareness in the university community.

About Student Disability Resources

Student Disability Resources, also known as SDR, is the designated office that provides reasonable accommodations and services to students with disabilities who are enrolled at the University Park campus. In addition, Penn State has a disability services office at every campus that provides accommodations and services for students with disabilities.

Students seeking services must register with Student Disability Resources at University Park (814-863-1807), or, if they are at a campus, with the respective Campus Disability Coordinator. Each designated office develops rapport with students; conducts initial intake appointments; requests and maintains disability-related documents; certifies eligibility for services; and determines and develops plans for reasonable accommodations, such as academic adjustments, auxiliary aids, and/or services as mandated under Title II of the Americans with Disabilities Act Amendments Act (ADAAA) of 2008 and Section 504 of the Rehabilitation Act of 1973.

A list of the disability services contacts at every Penn State campus can be found at <http://equity.psu.edu/student-disability-resources/disability-coordinator>.

Prospective Students

Prospective students with disabilities are encouraged to contact or visit Student Disability Resources in their junior or senior year in high school in order to find out more about disability services at Penn State. Prospective students can find more information at <http://equity.psu.edu/student-disability-resources/considering-penn-state>.

Applying for Disability Services

An initial meeting should be scheduled at the disability services office on the Penn State campus attended by the student, and any disability documentation should be submitted to the disability services office at the same campus. If the student is attending the University Park location, contact should be made with Student Disability Resources at 814-863-1807. If the student is attending another Penn State campus, contact should be made with the Disability Coordinator at that location. Contact information for the appropriate Disability Coordinator at any of the Penn State University campuses can be found at <http://equity.psu.edu/student-disability-resources/disability-coordinator>.

Student Disability Resources' first priority is to get to know each student individually. To do so, students are required to meet (in person or by phone if not on campus) with a Disability Specialist regardless of whether external documentation is available at the time of the first conversation. Determinations on individual documentation needs will be made during the initial meeting with the student. Any documentation students can readily share during the first meeting is helpful. Student Disability Resources will use all information obtained through conversation and paperwork to coordinate reasonable accommodations with the student. For students whose disabilities or need for accommodations are not readily apparent, Student Disability Resources has made available disability-specific suggested guidelines that can be found at <http://equity.psu.edu/student-disability-resources/guidelines>. Adherence to these guidelines is not required; however, following these guidelines will insure that sufficient information is provided about current disability-related functional impairment and corresponding academic accommodations.

University Park Services for Students

Academics

Adaptive Technology and Services

113W Pattee Library

814-865-0284

Monday–Friday, 7:45 a.m.–4:30 p.m.

libraries.psu.edu/services/adaptive-technology-services

Web accessibility: libraries.psu.edu/policies/ul-ad15

Adaptive Technology and Services provides individualized, flexible services and resources for persons with disabilities. In addition to the regular staffed hours, the room can be accessed 24 hours a day from noon on Sunday to 7:00 p.m. on Friday during spring and fall semesters.

ATS provides alternative formats for Penn State students, faculty, and staff with disabilities. ATS also provides information about services and adaptive technology at the University as well as to agencies and organizations related to disability concerns.

Assorted hardware and software on our computers is available in ATS for use by people with disabilities.

Information Technology Services: Classroom and Lab Computing (CLC)

814-777-0035

clc.its.psu.edu/assistive

CLC provides technology support to classrooms and labs, including specialized equipment for students with disabilities. Any requests for accommodation or assistance should be directed to Student Disability Resources, 814-863-1807.

Lab Computing Resources: CLC offers support to student computer labs and technology classrooms at Penn State, as well as the Adaptive Technology and Services Lab in 113 Pattee Library.

Student Disability Resources Testing Center: This center, located in 105 Boucke, is for students who are registered with Student Disability Resources and have specialized testing needs (e.g., need extended test time and/or assistive technology).

Penn State Learning

220 Boucke Building (Pollock Road), 7 Sparks Building

101 Pattee Library (writing)

814-865-1841 (Call to confirm hours)

pennstatelearning.psu.edu

Penn State Learning provides no-charge learning support and employment opportunities to students in math, writing, foreign languages, and other academic fields and disciplines. Guided study groups are available for many high enrollment courses, as are teamwork areas that can be reserved. All learning labs are accessible.

Scholarship Information

Student Disability Resources currently administers several scholarships for students with disabilities located at any of the Penn State campuses. More information on available scholarships, eligibility criteria, and procedures for applying can be found at **<http://equity.psu.edu/student-disability-resources/student-information/scholarships>**.

Additionally, an online application is available at **<https://equity.psu.edu/student-disability-resources/forms/sdr-scholarship-application-form>**.

Sign Language Interpreters and Captioning

equity.psu.edu/student-disability-resources/student-information/sign-language-interpreters

Depending on the nature and functional limitations of a student's documented disability, Student Disability Resources may coordinate student use of an assistive listening device, sign language interpreter, Computer Assisted Real-Time Translation Services, or captioning. More information is available at **<http://equity.psu.edu/student-disability-resources/student-information/sign-language-interpreters>**.

Student Orientation and Transition Programs

New Student Orientation (NSO)

301 Bank of America Career Services Center (Bigler Road)

814-865-4178

Monday–Friday, 8:00 a.m.–5:00 p.m.

orientation.psu.edu

The Office of Student Orientation and Transition Programs aims to provide students and their families with programs and services that support your successful academic, social, and personal transition to, and through, Penn State. All new first-year students must participate in New Student Orientation (NSO).

Study Abroad

410 Boucke Building (Pollock Road)

814-865-7681

gpglobalea.gp.psu.edu

Study abroad opportunities are available. Students with disabilities interested in study abroad programs should visit the University Office of Global Programs website, noted above, for more information.

Affirmative Action Office

328 Boucke (Pollock Road)

814-863-0471 V/TTY

www.psu.edu/dept/aaoffice/accesscom.htm

The University Access Committee (UAC) prioritizes and funds barrier removal projects in accordance with the Americans with Disabilities Act Accessibility Guidelines.

Students, staff, and faculty who identify possible access needs can submit requests to UAC.

Athletics

103 Bryce Jordan Center (University Drive)

Teri Jordan, Disability Recreation Programs Coordinator

Email: **txj3@psu.edu**

814-777-7004 cell, 814-865-8375 office

www.athletics.psu.edu/ability

Ability Athletics offers several programs for Penn State students and members of the local community:

- Wheelchair Basketball
- Special Populations Swimming Program
- Weight Lifting Programs
- Ability Track and Field Team
- Adaptive Club

Career Services

101 Bank of America Career Services Center (Bigler Road)
814-865-2377

Monday–Friday, 8:00 a.m.–5:00 p.m. (Tuesday until 7:00 p.m. during fall/spring semesters)

studentaffairs.psu.edu/career

The Career Center offers career counseling and planning, outreach programming, recruiting, and employer services, corporate/college relations, and alumni career services.

Discrimination Complaints / Compliance

Affirmative Action Office
328 Boucke Building (Pollock Road)
814-863-0471 V/TTY

www.psu.edu/dept/aaoffice/access.htm

The Affirmative Action Office has responsibilities in the following areas as they relate to disabilities:

- Resolving allegations of discrimination
- Compliance with relevant laws and regulations

The office also responds to informal, internal, and external complaints of illegal discrimination concerning disability-related issues.

Health and Wellness

University Health Services
205 Student Health Center (off Bigler Road)
Advice nurse (available 24/7): 814-863-4463
Appointments: 814-863-0774

Spring/fall semester: Monday, Tuesday, Thursday, Friday: 8:00 a.m.–5:00 p.m.
Wednesday: 9:00 a.m.–5:00 p.m., Saturday: 11:00 a.m.–3:00 p.m. (urgent only)

studentaffairs.psu.edu/health/services

University Health Services (UHS) offers convenient, on-campus clinical care, as well as on-site support services, including lab, X-ray, physical therapy, and pharmacy. Students can see a clinician, have appropriate testing, and receive needed treatment in one visit. UHS also offers preventive care and health education.

Counseling and Psychological Services (CAPS)
501 Student Health Center
814-863-0395

studentaffairs.psu.edu/counseling

CAPS provides individual and group counseling, crisis intervention, and psychological and psychiatric evaluations.

Housing and Residence Life

201 Johnston Commons (East Halls)

814-865-7501

studentaffairs.psu.edu/reslife

Penn State Housing and Food Services (HFS) provides reasonable accommodations for students with disabilities so that they have an equal opportunity to use and enjoy University housing. To qualify for housing accommodations, students must have a qualified third party (e.g., medical doctor, psychiatrist, psychologist, or clinical social worker) who is treating the student personally complete the Request for Reasonable Accommodation in Housing form. This form should be completed and submitted to the Housing Assignment Office on or before established dates for the appropriate semester that the student will first move into on-campus housing.

The student must have accepted an HFS Contract; documentation received for a student who does not have an HFS Contract will not be processed. More information on housing accommodations for students with disabilities, including the Request for Reasonable Accommodation in Housing form and where to submit documentation, can be found at **<http://hfs.psu.edu/housing-accommodations-students-disabilities>**.

The Assignment Office can be contacted via email at **assignmentoffice@psu.edu**.

Office of Student Aid

studentaid.psu.edu/eligibility

To receive and retain student financial aid, including all types of federal loans, undergraduate, graduate, and professional students must meet certain eligibility requirements.

Web Accessibility

accessibility.psu.edu

Penn State's Accessibility and Usability website explains how to ensure web pages and online documents can be made usable for individuals with different disabilities, including consideration for accommodations, blockers, multimedia requirements, accessibility in software applications, and training.

University Park Services for Faculty and Staff

Accommodations

Frequently asked questions about accommodations for employees:

www.affirmativeaction.psu.edu/access_accom_faq.htm

Affirmative Action Office

328 Boucke (Pollock Road)

814-863-0471 V/TTY

www.psu.edu/dept/aaoffice/accesscom.htm

The Affirmative Action Office has responsibilities in five major areas relating to disabilities:

- Coordinating the reasonable accommodation process for faculty and staff
- Resolving allegations of discrimination
- Compliance with relevant laws and regulations
- Providing consultation, information, and referral to appropriate resources for disability-related issues
- Providing training on a variety of disability-related topics

Office of Human Resources

120 South Burrowes Street

University Park, PA 16802

ohr.psu.edu

The Pennsylvania State University is committed to and accountable for advancing diversity, equity, and inclusion in all of its forms. We embrace individual uniqueness, foster a culture of inclusion that supports both broad and specific diversity initiatives, leverage the educational and institutional benefits of diversity, and engage all individuals to help them thrive. We value inclusion as a core strength and an essential element of our public service mission.

Long-Term Disability Benefits for Employees:

ohr.psu.edu/benefits/insurance/long-term-disability

Regular full-time faculty and staff are eligible to enroll in Long-Term Disability (LTD) insurance. This program provides employees and their families with protection from loss of the employee's income, should he or she become unable to work because of an accident, illness, or injury.

Web Accessibility

accessibility.psu.edu

Penn State's Accessibility and Usability website explains how to ensure web pages and online documents can be made usable for individuals with different disabilities, including consideration for accommodations, blockers, multimedia requirements, accessibility in software applications, and training.

Working with Students with Disabilities

Handbook for Faculty and Instructors Working with Students with Disabilities
equity.psu.edu/student-disability-resources/faculty-handbook

Transportation and Parking at University Park

Accessibility Map

transportation.psu.edu/disability-services

PDF:

transportation.psu.edu/sites/transportation/files/ada_access_map.pdf

This map details wheelchair-accessible routes and buildings at University Park and includes elevators, power doors, and other accessible building features. To download a PDF of the map, go to the website listed above and select the "Access Map" link.

Americans with Disabilities (ADA) access for football games

Tickets, Parking, RV Parking, Seating

800-NITTANY (800-648-8269)

www.gopsusports.com/tickets/ada-information.html

Designated areas within Beaver Stadium accommodate both wheelchairs and fans requiring easy access seats. It is strongly recommended that arrangements are made in advance of the game. Ticket purchases for these areas are based on availability. If available, tickets may be exchanged from nonaccessible seating to more accessible seating. Please call 814-867-3687 or 800-648-8269 in advance of the game for information on tickets, parking passes, and elevator passes.

Ticket holders arriving in vehicles displaying a Person with Disability Placard/Plate will be directed to the appropriate parking space by University Police or parking attendants. Detailed vehicle entrance and parking information for each season is at <http://www.gopsusports.com/tickets/ada-information.html>.

Information about the accessibility services available at stadium entrances and the shuttle services can be referenced at <http://www.gopsusports.com/tickets/ada-information.html>.

Customer assistance is available two hours prior to kick-off until the beginning of the game or until all fans are served, and after the game. All requests should be made in person at the Customer Assistance area near Gate B. Customers should wait at this location until the staff can provide the service requested. In-stadium transportation will be on a first-come, first-served basis. Fans requiring special assistance to get to their seats are provided transportation to their seating section.

Requests for post-game transportation services must be made prior to kick-off.

ADA Placard Process

Frequently asked questions for Pennsylvania residents:
www.dmv.pa.gov/Pages/FAQ%20Pages/Placard-Frequently-Asked-Questions.aspx

ADA Parking

transportation.psu.edu/americans-disabilites-parking

CATA

www.catabus.com/ServiceSchedules/CATARIDE/eligibilityguidlines.html

Campus Maps

www.geog.psu.edu/print-campus-maps

Emergency Management

police.psu.edu/emergency-management

Office of Physical Plant: Facilities Resources and Planning

814-865-8157

www.opp.psu.edu/about-opp/divisions/frp

Alerts (including road closings and sidewalk construction) are listed on the OPP website at <http://apps.opp.psu.edu/alerts.cfm>.

The Office of Physical Plant is responsible for providing access to campus facilities for people with disabilities. Public buildings, walkways, events, and more are made accessible by OPP's dedicated staff. To contact the coordinator of Campus Americans with Disabilities Act (ADA) Projects, call the number listed above.

Transportation Services

University Parking Office
Eisenhower Parking Deck (Shortlidge Road)
email: parking@psu.edu
814-865-1436
Monday–Friday, 7:30 a.m.–5:00 p.m.
transportation.psu.edu/disability-services

Visitors to Penn State

www.psu.edu/visitors-and-neighbors

This website provides resources for planning a visit to any Penn State campus as well as information on special events, attractions, and venues.

Services at Penn State Campuses

Penn State Abington

Disability Services

223 Sutherland (as of July 1, 2017)
Heather van Brackel, Disability Services Coordinator
Email: hxv15@psu.edu
215-881-7962

Health and Wellness Center

103 Lares
215-881-7350
abington.psu.edu/campus-life/health-wellness

The Health and Wellness Center provides basic health care, professional counseling services, and wellness programs throughout the year. These free on-campus services are covered by student tuition. Students requiring medical care are referred to an off-campus consulting physician affiliated with Abington Memorial Hospital. Free on-campus psychological counseling services are available to any student seeking emotional support. Students may contact the Wellness Center to make an appointment with the campus psychologist.

A Personal Support Team comprised of faculty and staff with counseling backgrounds is also available along with a team of students trained in listening skills. For any of these services, please contact the Health and Wellness Office. The University also offers individual accident and health insurance.

Learning Center

315 Sutherland

215-881-7538

Janel Dia, Learning Center Coordinator

abington.psu.edu/academics/teaching-learning/learning-center

Free tutoring is available Monday–Wednesday, 8:00 a.m.–6:00 p.m. and Thursday–Friday, 8:00 a.m.–5:00 p.m. Services include math, science, and writing tutoring; writing consultants; and learning and studying strategies.

Penn State Altoona

Disability Services

Health and Wellness Center, Sheetz Family Health Center

814-949-5540

altoona.psu.edu/disability-resources

Counseling Services

Health and Wellness Center, Sheetz Family Health Center

3000 Ivyside Park

814-949-5540

altoona.psu.edu/counseling

Licensed counselors provide individual counseling and case management services.

Education Abroad Program

211A Learning Resources Center, 3000 Ivyside Park

814-949-5335

altoona.psu.edu/studyabroad

Faculty proposals for study abroad programs must include in the proposal abstract information whether the host institution can accommodate students with disabilities. The pre-departure handbook states that special needs related to a documented physical, learning, mental, or emotional disability will be forwarded to the program provider, who will make every effort to accommodate, if possible.

Learning Resources Center

814-949-5000

altoona.psu.edu/LRC

The center offers free tutoring, links for study skills, and other resources.

Penn State Beaver

Disability Services

105 Ross Administration Building
Monday–Friday, 9:00 a.m.–5:00 p.m.
724-773-3867
beaver.psu.edu/support-disabilities

Center for Academic Achievement and Disability Services

105 Ross Administration Building
Monday–Friday, 9:00 a.m.–5:00 p.m.
724-773-3867
beaver.psu.edu/caa

- Academic accommodations for students with documented disabilities
- Professional and peer tutors in a variety of subjects

Financial Aid Office

Penn State Beaver Student Aid Coordinator
724-773-3803
beaver.psu.edu/financialaid

Health Center, Health and Safety, Ross Administration Building (RAB)

Monday–Friday, 8:00 a.m.–5:00 p.m.
beaver.psu.edu/healthservices

Office of Student Affairs Personal Counseling Services

Student Personal and Career Counselor
Student Union Building, Room 101-C
724-773-3961, 724-773-3951
beaver.psu.edu/counseling

Personal Counseling offers individual counseling, community referrals, programs on well-being, crisis intervention, and additional counseling and support services as needed. Services are confidential and free. In the event of an after-hours crisis, please call Penn State Beaver Police Services at 724-773-3888.

Penn State Behrend

Office of Educational Equity and Diversity Programs

Reed 1, First Floor, Reed Union Building, 4701 College Drive
814-898-7101

behrend.psu.edu/equity

This office supports diverse populations within the college community. In addition to addressing specific concerns of historically underrepresented racial/ethnic minorities, it also works in support of students with disabilities, international students, LGBT students, and women.

Services for Students with Disabilities

Reed 1, First Floor, Reed Union Building
814-898-7101

behrend.psu.edu/disability

Penn State is strongly committed to providing full access to programs and services for all individuals. The University encourages academically qualified students with disabilities to take advantage of educational programs and accommodations offered at Penn State Behrend.

Personal Counseling Office

Reed 1, First Floor, Reed Union Building
814-898-6504
Fax: 814-898-6455

behrend.psu.edu/student-life/student-services/personal-counseling

Crisis Services: Available twenty-four hours a day, seven days a week by calling 814-456-2014 (or call Police and Safety Services at 814-898-6231).

Services offered by the Counseling Office include counseling, psychiatric services, crisis intervention, community referrals, support groups, and programs on topics of well-being. Services are confidential and free.

Promoting Academic Success (PAS)

Reed 1, First Floor, Reed Union Building

behrend.psu.edu/student-life/educational-equity-and-diversity/student-resources/students-with-disabilities-and-learning-differences/pas-program

This eight-week course is for high school students with learning differences as they prepare for college or other postsecondary options. Topics include study skills, learning styles, disability laws, assistive technology, and problem solving and decision making.

Penn State Berks

Student Disability Resources

169 Franco Building

Hours: Monday–Friday, 8:30 a.m.–5:00 p.m.

610-396-6410

berks.psu.edu/student-disability-resources

Academic Advising Center

160 Franco Building

610-396-6280

berks.psu.edu/academic-advising-center

Academic advisers help students evaluate educational plans, answer questions about exploring major fields, and provide general information about academic policies and procedures.

Counseling Services

Suite 10, Perkins Student Center

610-396-6082

berks.psu.edu/counseling-services

The mission of Penn State Berks Counseling Services is to provide short-term counseling services that are available free of charge to all students at the Berks campus. These services promote the mental health of students, improve the quality of their lives, and aid in their academic success.

Learning Center

161 Franco Building

610-396-6288

berks.psu.edu/learning-center

Penn State Berks Learning Center promotes educational opportunity and enhances academic achievement for all students. The Learning Center offers free tutoring for all students in the areas of math, science, language, economics, and more.

Writing Center

141 Franco Building

Email: **bk-writingcenter@psu.edu**

610-396-6407

berks.psu.edu/writing-center

The Writing Center offers free one-on-one and group tutoring to members of the Penn State Berks community. Writers sign up to meet with trained undergraduate peer tutors to discuss any writing at any stage of the composing process.

Penn State Brandywine

Student Disability Resources

Student Affairs Office - Student Union Building

E-mail: **bw-disability@psu.edu**

610-892-1270

brandywine.psu.edu/disability-services

Advising and Career Services (ACS)

104 Main Building

25 Yearsley Mill Road

610-892-1390

brandywine.psu.edu/acs

ACS provides comprehensive advising and career services to assist students, potential students, and alumni in exploring academic and career development plans.

Brandywine Learning

Vairo Library, main level

610-892-1463

Email: **BrandywineLearning@bw.psu.edu**

brandywine.psu.edu/brandywine-learning

Brandywine Learning provides tutoring, assistance with study skills, and project planning.

STEM Lab

Vairo Library, main level

E-mail: **bw.stemlab@psu.edu**

610-892-1422

brandywine.psu.edu/stem-lab

The STEM Lab is a free drop-in tutoring center that provides help for most undergraduate science and math courses.

Writing Studio

Main floor Vairo Library

Email: **bw-WritingStudio@psu.edu**

610-892-1352

brandywine.psu.edu/writing-studio

The Writing Studio provides help with any writing assignment for any course.

Penn State Dickinson Law

Disability Services

Contact: Assistant Dean of Student Services
Dickinson Law
150 S. College Street
Carlisle, PA 17013
717-240-5247

equity.psu.edu/student-disability-resources

Any student seeking accommodations due to a disability must follow procedures set forth by Penn State, even if he or she received accommodations from a previous educational institution(s).

The fact that a student received an accommodation in the past is not a guarantee that he or she will receive a similar accommodation in law school. Students who are seeking services at Dickinson Law must self-disclose the need for academic adjustments, auxiliary aids, and/or services to the Assistant Dean for Student Services as a first step in the accommodation request process.

Students must schedule an appointment to meet with the Assistant Dean for Student Services, who will submit the documentation students provide to SDR for evaluation.

Documentation must meet Penn State's guidelines. SDR will review documentation and recommend accommodations, if any, to Dickinson Law. The determination of reasonable academic adjustments, auxiliary aids, and/or services is determined on a case-by-case and course-by-course basis. Students are required to demonstrate through documentation that the disorder/impairment meets the definition of a disability under Title II of the Americans with Disabilities Act (ADA) of 1990 and Section 504 of the Rehabilitation Act of 1973. A disability is defined as a physical or mental impairment that substantially limits one or more major life activities.

Since it may take several weeks to obtain all required documentation, students should begin this process as soon as possible.

For additional questions, please contact:

Yolanda Ingram, Assistant Dean for Student Services, Dickinson Law
131E Lewis Katz Hall
Carlisle, PA 17013
717-240-5247

Penn State DuBois

Office for Student Disability Resources

244 Swift Building, College Place

814-372-3037

dubois.psu.edu/OSDR-Home

Parking

dubois.psu.edu/OSDR-Accessibility-Maps-Home

Parking is permitted in any lot on campus with a valid handicapped placard visibly displayed. A parking permit (for those who do not have a placard) may also be obtained through the Office for Student Disability Resources. The lot closest to the Office for Student Disability Resources is located at the Multipurpose Building next to the gymnasium.

Tutoring Services

Center for Undergraduate Excellence (CUE Learning Center)

253 Swift Building

814-375-4795

dubois.psu.edu/CUE

Penn State DuBois is committed to providing academic support and free tutoring services to all students on campus. Tutors are available in most course areas. Students may schedule appointments to meet with tutors or walk-in during scheduled tutoring hours.

Tutoring may occur one-on-one, in small groups, in large groups, as course review sessions, or as guided study groups. In addition, the CUE provides study skills workshops throughout the semester as well as a resource center supplied with helpful information.

Penn State Fayette, The Eberly Campus

Student Disability Services

104A Williams Building

Jennifer Anto, Campus Nurse and Disability Support Coordinator

Email: **jla40@psu.edu**

724-430-4137

fayette.psu.edu/disability-services

Military Veteran Applicants

108 Eberly Building

Apryl Kadish, Admissions Counselor

Email: ack3@psu.edu

724-430-4124

fayette.psu.edu/veterans

Admissions counselors can provide specialized information for veterans interested in attending college.

Penn State Great Valley

Disability Resources

610-648-3315

greatvalley.psu.edu/disability-resources

Veterans' G.I. Bill Benefits

Email: studentaid@gv.psu.edu

610-648-3311

greatvalley.psu.edu/financial-aid/veterans-benefits

Career Management Services

610-725-5389

greatvalley.psu.edu/career-services

The Career Management Center is dedicated to assisting students in their lifelong career development by providing services, programs, and resources that lead to securing a satisfying and fulfilling career.

Penn State Greater Allegheny

Disability Services

J. Clarence Kelly Library, Lower Level

Disability Contact Liaison: Siobhan Brooks

Email: snb106@psu.edu

412-675-9454

greaterallegheny.psu.edu/disability-services

Career Services

105 Crawford Building

Career Services Coordinator: Erica Tachoir

412-675-9070

greaterallegheny.psu.edu/career-services

This office serves students and alumni at any stage of career development.

Center for Academic and Career Excellence (ACE)

J. Clarence Kelly Library, Lower Level

Director: Erica Willis

412-675-9491

greaterallegheny.psu.edu/center-academic-and-career-excellence-ace

ACE is a federally funded TRIO grant program sponsored by the Student Support Services division of the U.S. Department of Education. The center provides tutorial services, a technology loan program, supplemental instruction, financial aid (if eligible), academic advising, career counseling and exploration, personal counseling, college transfer planning, graduate school preparation, cultural activities, and computer literacy and study skills courses. For information about eligibility for ACE, please visit the website.

Students are eligible for the ACE program if they meet at least one of the following criteria: family income within federal guidelines, “first-generation” college student (neither parent has a bachelor’s degree), documented learning or physical disability.

Learning Center

Kelly Library, lower level

Coordinator: Siobhan Brooks

412-675-9454

greaterallegheny.psu.edu/learning-center

Services include tutoring, study skills, note-taking strategies, test-taking strategies, memory and concentration, and learning styles. Tutoring services are available in various subjects including but not limited to Math, Science (Chemistry, Biology, Physics), Arts and Languages (English, Spanish, French), and the Social Sciences (Sociology, Psychology, Anthropology).

Tutoring Classes

English 5 and Math 10 are offered via the Learning Center for students who are scheduled through guided placement during NSO, or students who choose to take the course for additional homework/course help.

Algebra Workshops

These workshops will focus on reviewing basic algebraic skills sets in order to refresh the memories of and equip students taking math courses whose focus is algebra or above.

Study Skills Workshops

These workshops are offered in the Learning Center as either interactive sessions or self-guided, computer-aided sessions.

Penn State Harrisburg

Disability Services

Suite 205 Student Enrichment Center
777 West Harrisburg Pike
Middletown, PA 17057-4898
717-948-6025

harrisburg.psu.edu/disability-services

Career Services

Susquehanna Building (north entrance)
777 West Harrisburg Pike
717-948-6260

harrisburg.psu.edu/career-services

Services offered include workshops, career planning, career resources, career assessment counseling and guidance.

Counseling Services

Suite 205 Student Enrichment Center
777 West Harrisburg Pike
Middletown, PA 17057-4898
Email: **l-hbg-ask-counselor@lists.psu.edu**
717-948-6025

harrisburg.psu.edu/counseling-services

Counseling at Penn State Harrisburg is provided free for currently enrolled Penn State students for most services. Tailored to meet the needs of the individual, a staff of credentialed professionals uses a variety of approaches and follows strict legal and ethical guidelines regarding confidentiality.

Penn State Hazleton

Student Disability Resources

203E Butler Teaching and Learning Resource Center
Email: **tus25@psu.edu**
570-450-3017

hazleton.psu.edu/student-disability-resources

Teaching and Learning Resource Center (TLRC)

203 Butler Teaching and Learning Resource Center

Email: **tus25@psu.edu**

570-450-3017

hazleton.psu.edu/teaching-and-learning-resource-center

The Learning Center at Penn State Hazleton provides students with free academic support in a variety of formats and schedules. Tutoring and academic support opportunities include the following: Individual and small group tutoring, professional tutors for writing (Writing Lab) and mathematics (Math Dimension), faculty-recommended peer tutors, study skills assistance, mini computer lab, study areas, collaborative technology room, student disability resources, and student retention programs.

Counseling and Psychological Services

105 Butler Teaching and Learning Resource Center

Email: **duj2@psu.edu**

570-450-3160

hazleton.psu.edu/counseling-and-psychological-services

Counseling and Psychological Services provides group and individual counseling, crisis intervention, and psychological evaluations for students, as well as prevention and consultation services for the University community.

Health Services

105 Physical Education Building

Email: **jll79@psu.edu**

570-450-3029

hazleton.psu.edu/health-services

A professional staff is here to help in the event of illness or health-related concerns and is committed to promoting the physical and mental well-being of all Penn State Hazleton students through health education, preventive health strategies, and quality health care.

The Advising Center

Schiavo Hall, Lower Level

Email: **kbs18@psu.edu**

570-450-3194

hazleton.psu.edu/academic-advising

The Advising Center helps students learn to set educational goals, use resources to discover academic opportunities, and connect those opportunities to goals.

Career Services

6 Schiavo Hall

Email: **kak6071@psu.edu**

570-450-3566

hazleton.psu.edu/career-services

Career Services assists students with identifying and achieving individual career goals. Programs and resources are provided to assist students in crystallizing and specifying career goals, expanding knowledge of career alternatives, understanding effective decision making, and acquiring appropriate strategies and skills to carry out the process.

Penn State College of Medicine

Office for Diversity, Equity, and Inclusion

Student Disability Services

Email: **disabilityservices@pennstatehealth.psu.edu**

717-531-0003, extension 283683

students.med.psu.edu/academics/student-disability-services

The Office of Disability Services at Penn State College of Medicine is committed to ensuring that medical, graduate, and Physician Assistant students with documented disabilities have equal opportunity and access to the college environment. Upon verification of a student's disability, the College's Student Disability and Inclusion Specialist will consider reasonable accommodations in accordance with the Americans with Disabilities Act, Amendments Act (ADAAA) of 2008 and Section 504 of the Rehabilitation Act of 1973 to ensure full academic involvement at the College.

Additional information and forms to apply for disability services while attending the Penn State College of Medicine can be found at **<https://students.med.psu.edu/academics/student-disability-services/>**.

Counseling Services

Appointments: 717-531-8658

students.med.psu.edu/student-life/counseling

The Office of Student Mental Health and Counseling (OSMHC) provides a broad range of counseling and mental health support services that facilitate students' personal, social, and academic development. Services are available to medical students, physician assistant students, and graduate students. A wide range of services are provided to students, including short-term therapy, medication management, crisis support, and consultation. Referrals for additional mental health services outside of OSMHC can also be made by members of our office.

There is no cost to students who use this confidential service. Records are treated as health records and therefore are protected under federal law from being disclosed without the student's permission. They are NOT a part of the student's academic record.

For additional information, contact the director of the Office of Student Mental Health and Counseling at 717-531-8658 or visit the OSMHC webpage at <https://students.med.psu.edu/student-life/counseling>.

Penn State Law (University Park)

Disability Services

Contact:

Student Disability Resources

116 Boucke Building

814-863-1807

equity.psu.edu/student-disability-resources

or

Penn State Law Dean of Students

105 Lewis Katz Building

814-865-9035

pennstatelaw.psu.edu/disability-services

Penn State Lehigh Valley

Learning Center and Student Disability Resources

211 Saucon Building

610-285-5124

lehighvalley.psu.edu/disability-services

lehighvalley.psu.edu/learning-center

Penn State Mont Alto

Student Disability Resources

102A General Studies Building

717-749-6045

montalto.psu.edu/asc/service/student-disability-resources

Academic Support Center

101 and 102 General Studies Building

montalto.psu.edu/asc

The Academic Support Center (ASC) provides free help for most of a student's academic needs. The ASC is run by professional staff, faculty members, and students who are ready and willing to help in many subjects.

Penn State New Kensington

Disability Services and Health Services

3550 Seventh Street Road

Adam Robinson

Email: **axr500@psu.edu**

724 334-6066 or 6097, Disability Services

724-334-6066, Health Services

newkensington.psu.edu/student-disability-resources

The Academic and Career Success Center

Student Union Building, Lower Level

724-334-6095

newkensington.psu.edu/success-center

The Academic and Career Success Center is home to Career Services, Academic Advising, and Learning Support. With four professional staff members, Student Success Coaches, and numerous qualified tutors, the Success Center is a valuable resource to students at Penn State New Kensington.

- **Academic Advising**

Advises students enrolled in the Division of Undergraduate Studies, but provides advising support to the entire study body and faculty.

- **Career Services**

Provides comprehensive career planning, education, and job search support for students and alumni of Penn State.

- **Learning Center**

Offers professional and peer tutoring, support and testing facilities for students with learning disabilities, general learning support, study groups and spaces, and academic workshops.

Penn State Schuylkill

Student Disability Resources

210A Health and Wellness Building

Mindy Anthony Spolski, Coordinator of Counseling and Student Disability Resources

Email: mma149@psu.edu

schuylkill.psu.edu/disability-services

Academic Support

The Academic Advising Center

200 University Drive

schuylkill.psu.edu/advising

The Academic Advising Center helps advisees to identify and achieve their academic goals, promote intellectual discovery, encourage students to take advantage of both in- and out-of-class educational opportunities, and become self-directed learners and decision makers.

Academic Resource Center

200 University Drive

570-385-6140

schuylkill.psu.edu/tutoring-services

Penn State Schuylkill's tutoring services are available to all Penn State Schuylkill students, and the staff of peer and professional tutors look forward to working with them. Students should feel free to visit during the center's hours of operation. As an integral part of the University's academic structure, the Center's staff interact with faculty, staff, and students to provide a range of services specifically designed to meet individual needs and goals.

More information and a detailed list of the services provided are available online.

Housing at Penn State Schuylkill

200 University Drive

schuylkill.psu.edu/residence-life

Please indicate any special housing needs in the space provided on the contract.

Penn State Shenango

Disability Services

207 Sharon Hall

Tony Paglia

Email: atp11@psu.edu

724-983-2841, fax: 724-983-2960

shenango.psu.edu/disability-services

Academic Advising

200 Sharon Hall

Amy Petrucci-Effinite & Billie Jean Horvath

724-983-2860

shenango.psu.edu/academic-advising

Penn State's Academic Advising Program is designed to help advisees identify and achieve their academic goals; promote intellectual discovery; encourage students to take advantage of both in- and out-of-class educational opportunities; and become self-directed learners and decision makers.

SHARC Shenango Academic Resource Center

724-983-2910

shenango.psu.edu/sharc

The Shenango Academic Resource Center (SHARC) is located in the Lartz Memorial Library, room 103. Visit **<http://shenango.mywconline.com>** to schedule an appointment with a tutor, or call. Tutors can help with courses, general study skills, and the steps involved with writing/reviewing research papers and projects.

Veterans Resource Center

308 Sharon Hall

724-983-2958

shenango.psu.edu/sv-veterans

The Veterans Resource Center provides assistance in helping students successfully transition from the military to college. The center offers opportunities for peer-to-peer support and mentoring as well as resources for personal and academic success.

Penn State Wilkes-Barre

Disability Services

105 Murphy Center

Sarah Luvender, Disability Services, Personal Counselor

570-675-9282

wilkesbarre.psu.edu/disability-services

Office of Student Affairs

101 Hayfield House

Wanda Ochei, Student Services and Engagement

570-675-9225

Information Technology Services

104 Bell Center for Technology

Help Desk: 570-675-9140

wilkesbarre.psu.edu/information-technology-services

Penn State Wilkes-Barre's Information Technology Services (ITS) provides students, faculty, and staff with the tools and infrastructure to enhance learning, teaching, research, outreach, administration, and support activities.

Learning Center

102 Murphy Center
570-675-9285

wilkesbarre.psu.edu/learning-center

The Learning Center is a place to study and learn. All services are offered free of charge to Penn State Wilkes-Barre students during the fall and spring semesters.

The Learning Center provides:

- Tutoring assistance in writing, math, or other subjects
- Tips on how to study
- A place to use a computer and stop in between classes
- A place to work on assignments and projects and study with classmates

Student Support Services

109 Murphy Center
570-675-9112

wilkesbarre.psu.edu/student-support-services

This TRIO federal grant program aims to increase college retention, graduation rates, and career options for first-generation college students, those from low-income families, the physically challenged, and students with learning disabilities. The program offers academic support, personal counseling, and out-of-class learning activities. Student Support Services assists students in making successful transitions when transferring from Penn State Wilkes-Barre to University Park or other Penn State campuses.

Penn State World Campus

310 Outreach Building, Innovation Park
814-865-5403
800-252-3592
Fax: 814-865-3290

www.worldcampus.psu.edu/students-with-disabilities

student.worldcampus.psu.edu/student-services/students-with-disabilities

Penn State welcomes students with disabilities into the University's educational programs.

If there is a disability-related need for reasonable academic adjustments, contact Student Disability Resources at **<http://student.worldcampus.psu.edu/student-services/students-with-disabilities>** or call 800-252-3592 (press 1, then 2, then 3).

Penn State Worthington Scranton

Disability Services

11 Hawk Student Success Center

Email: emg16@psu.edu

570-963-2678

worthingtonscranton.psu.edu/disability-services

Learning Center

Study Learning Center Building, Lower Level

11 Hawk Student Success Center

570-963-2678

worthingtonscranton.psu.edu/learning-center

Peer and professional tutors provide free academic support to students. We promote academic success through programs such as peer tutoring, writing and study skill assistance, small group tutoring, providing reference materials, and providing a mini computer lab.

Career Services

21 Hawk Student Success Center

570-963-2684

worthingtonscranton.psu.edu/career-services

This office offers an array of services to help students develop and identify career-related goals and plans, and help prepare for the working world.

Health and Counseling Services

Room 10, Study Learning Center

570-963-2681

worthingtonscranton.psu.edu/health-counseling-services

Penn State Worthington Scranton's Health and Wellness Center provides basic health care and first aid, professional counseling services through Scranton Counseling Center, and wellness programs throughout the year. Physician services are available through appointment at no cost to the student.

Penn State York

Disability Services

Room 107, John J. Romano Administration Building

717-771-4013

york.psu.edu/academics/support/disability

Resources (A–Z)

CATARide (Centre Area Transportation Services)

2081 West Whitehall Road, State College, PA 16801

814-238-CATA (2282) x 156

www.catabus.com/ServiceSchedules/CATARIDE

Curb-to-curb transportation service for senior citizens and people whose disabilities prevent their use of the CATA bus system. The free campus-wide transit system at University Park is in compliance with the Americans with Disabilities Act.

Centre County/Penn State Visitor Center

800 East Park Avenue (Park Avenue and Porter Road near Beaver Stadium)

800-358-5466

www.visitpennstate.org

Buy one-day campus visitor parking permits, find out what's happening in the area, and pick up brochures on central Pennsylvania attractions, activities, and businesses. The center is open seven days a week, closed only on New Year's Day, Easter Sunday, Thanksgiving, and Christmas.

Centre County Government, Office of Transportation Services, Rural Transportation for Persons with Disabilities

Centre County Office of Transportation Services

Iddings Street, Milesburg, PA 16853

814-355-6807, fax: 814-355-8656

Mail to: 420 Holmes Street, Willowbank Building, Bellefonte, PA 16823

centrecountypa.gov/index.aspx?NID=431

The Centre County Office of Transportation Services provides discounted fare transportation services to persons who are certified as disabled in Centre County. This is a "shared ride" demand-response service.

National Federation of the Blind of Pennsylvania (NFB)

1500 Walnut Street, Suite 200

Philadelphia, PA 19102

215-988-0888

www.nfbp.org

Happy Valley Chapter: 814-234-4632

nfbp.org/members/chapters/happy-valley-chapter

NFB improves lives through advocacy, education, research, technology, and programs encouraging independence and self-confidence. NFB of Pennsylvania awards two \$1,000 scholarships to recognize achievement by blind scholars.

Applicants must be legally blind, pursuing or planning to pursue a full-time postsecondary education, and not a winner of any of the NFB scholarships within the same year.

Hearing Loss Association of America (HLAA)

301-657-2248; Fax: 301-913-9413

www.hearingloss.org

Central PA Chapter: 814-837-0910

hlaa-pa.org/index.php/chapters/central-pa

HLAA is the nation's foremost membership and advocacy organization for people with hearing loss, and provides information, education, and support.

Pennsylvania Office of Vocational Rehabilitation (OVR)

Pennsylvania Bureau of Blindness and Visual Services (BBVS)

Pennsylvania Office Directory

www.dli.pa.gov/Individuals/Disability-Services/ovr/Pages/OVR-Office-Directory.aspx

OVR provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment.

Sight-Loss Support Group of Central PA, Inc.

P.O. Box 782, Lemont, PA 16851

814-238-0132

Email: **office@slsg.org**

www.slsg.org

Members of this group share practical solutions to everyday problems through peer support, personal contact, self-help programs, and special and regular meetings.

Special Olympics Centre County

P.O. Box 10465, State College, PA 16805

814-238-3883

sopacentre.org

Special Olympics provides year-round free sports training and competition in a variety of Olympic-type sports for children and adults with intellectual disabilities.

Susquehanna Service Dogs

1078 Gravel Hill Road

Grantville, PA 17028

717-599-5920; Fax: 717-469-4268

www.keystonehumanservices.org/susquehanna-service-dogs

Susquehanna Service Dogs trains service dogs to assist children and adults with disabilities to become more independent.

U.S. Equal Employment Opportunity Commission (EEOC)

www.eeoc.gov

The U.S. Equal Employment Opportunity Commission (EEOC) is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age (40 or older), disability, or genetic information.

Frequently Asked Questions

Where do I get a sticker for accessible parking at University Park?

Accessible parking spaces are available on campus for individuals with state-issued accessible parking placards or license plates. Accessible parking information is available from the Parking Office, 1 Eisenhower Parking Deck. Additionally, information on accessible parking placards for residents of Pennsylvania can be found at <http://www.dmv.pa.gov/Pages/FAQ%20Pages/Placard-Frequently-Asked-Questions.aspx>.

I am a new student and I have a disability. I need to have my books scanned in an alternative format. What should I do?

Contact Student Disability Resources at 814-863-1807 to apply for services and discuss receipt of text in alternative format. More information on services offered by Student Disability Resources, as well as contact information for Disability Coordinators located at other Penn State campuses, can be found at <http://equity.psu.edu/student-disability-resources>. Adaptive Technology and Services, located in Pattee Library, University Park (814-865-0284), assists Student Disability Resources in scanning books and other materials.

I fell on the ice and broke my arm, and for six months I'll be wearing a cast. I won't be able to take notes in class or write my exam papers. Can I get help?

Contact Student Disability Resources at 814-863-1807 to schedule an appointment to discuss temporary accommodation needs. More information about accommodations for students with temporary impairments, go to <http://equity.psu.edu/student-disability-resources/student-information/ssti>.

My daughter is coming to Penn State University Park, and she needs accessible housing. What should she do?

A student with a disability who requires a reasonable accommodation related to housing must have a qualified third-party (e.g., medical doctor, psychiatrist, psychologist, or clinical social worker) who is treating the student personally complete the Request for Reasonable Accommodation in Housing form. This form should be completed and submitted to the Housing Assignment Office on or before established dates for the appropriate semester that the student will first move into on-campus housing. The student must have accepted a Housing and Food Service (HFS) Contract; documentation received for a student who does not have an HFS Contract will not be processed. More information on housing accommodations for students with disabilities, including the Request for Reasonable Accommodation in Housing form and where to submit documentation, can be found at <http://hfs.psu.edu/housing-accommodations-students-disabilities>.

I will attend an event on campus at Eisenhower Auditorium, University Park, and I am deaf. Will there be an interpreter at the ceremony?

If you need special accommodations, please contact Eisenhower Auditorium (814-863-0388) before the event to arrange for closed-captioning or for a sign language interpreter. Wheelchair seating is available in Eisenhower Auditorium at a discounted price. Wheelchair seating in Schwab Auditorium, located at the front of the house, is available at the regular price. A number of appropriately located seats have been reserved for patrons with disabilities, and upon advance request, signing is available for performances and educational activities.

Eisenhower Auditorium has an infrared listening system for hearing-impaired patrons and Schwab Auditorium has an induction-loop system. Publications, including On Stage performance programs, are available in large-print or alternative media upon request. Live audio descriptions, which can enhance appreciation of what's taking place on stage, is provided for selected performances. Audio description is available to all ticket holders.

For employees:

Other Frequently Asked Questions about reasonable accommodations
www.affirmativeaction.psu.edu/access_accom_faq.htm

If you have any comments or questions about this brochure, please contact Adaptive Technology and Services at 814-865-0284.

This publication is available in alternative media on request.

The University is committed to equal access to programs, facilities, admission and employment for all persons. It is the policy of the University to maintain an environment free of harassment and free of discrimination against any person because of age, race, color, ancestry, national origin, religion, creed, service in the uniformed services (as defined in state and federal law), veteran status, sex, sexual orientation, marital or family status, pregnancy, pregnancy-related conditions, physical or mental disability, gender, perceived gender, gender identity, genetic information or political ideas. Discriminatory conduct and harassment, as well as sexual misconduct and relationship violence, violates the dignity of individuals, impedes the realization of the University's educational mission, and will not be tolerated. Direct all inquiries regarding the nondiscrimination policy to the Affirmative Action Office, The Pennsylvania State University, 328 Boucke Building, University Park, PA 16802-5901; Email: aao@psu.edu; Tel 814-863-0471.

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